



KSR PET CARE, LLC



WHAT WE STAND FOR – WHAT WE OFFER:

- **Free** consultations
- **Free** extra same-family pets
- **Free** administering of medications or shots
- **Last-minute and emergency visits** possible
- **Free** cancellation with 24-hour notice
- Only current clients have an option to boarding at KSR Pet Care Boarding home
- **Free** extra services such as bringing in the mail and newspaper, taking out the trash and recycling, watering indoor plants, alternating lights, opening and closing blinds
- Easy and flexible payment procedure: we accept **checks and credit cards** (VISA, Mastercard, Discover)
- **Extra time** when needed by the pet and free of extra charge – possible exceptional situations are: your pet had diarrhea and messed up his/her crate, the dog is in distress due to neighborhood noise, etc.
- We get well-informed about your pet's needs: service to your pet is **tailored and personalized**.
- We offer detailed **feedback** at the end of each visit
- We are professionals with prior pet care **experience** and stay **well-educated** via Pet Sitters International (www.petsit.com) and the local network of Northern-Virginia Professional Petsitters Network (www.novapetsitters.com)
- We are **insured and bonded** for your protection and peace of mind
- We regularly reward our loyal returning clients with **reward discounts up to 10%**, even after the first two months
- We care for your **pet's health** and take up the responsibility of cleaning hands or using a hand cleaner after each visit and cleaning up feces. Although we are not veterinary technicians, we observe your pet and will report in the log when we notice any unusual conditions.
- For dog walking service: You are assigned **one and the same dog walker** who you get to know at a free initial consultation. It is a huge benefit to your dog to have one and the same caretaker come to your home and develop a personal strong bond which will only increase your pet's comfort level. **NOTE:** In the event that your dog walker is indisposed or on holiday, you will be notified with three weeks notice, or in case of an unexpected emergency, as soon as possible. You then have the choice to have an alternate dog walker who is recommended by KSR Pet Care, to take care of your pet until your regular walker's return. The alternate walker is insured and bonded and works to the same high standards as your regular walker. Moreover, your pet will be personally introduced to the alternate walker by your regular dog walker. This consultation meeting is free of charge and thorough, so there are no surprises in the absence of your regular dog walker. You will be given the name and contact details of the alternate walker. In addition and for an extra fee, you could also request to meet with the new alternate walker yourself.

...We are KSR Pet Care – we think outside the box!

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